

**GOVERNMENT OF INDIA
COMMUNICATIONS
LOK SABHA**

UNSTARRED QUESTION NO:3472
ANSWERED ON:11.12.2000
BASIC TELECOM OPERATORS
NARESH KUMAR PUGLIA

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) whether the Telecom Regulatory Authority of India (TRAI) have recently directed basic telecom operators to provide new telephone connections to subscribers within 21 days of registration;
- (b) if so, whether the directions of the TRAI have been duly honoured by all the telecom operators in the country; and
- (c) if so, the details thereof ?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS (SHRI TAPAN SIKDAR)

(a) No, Sir. However, regulation has been issued by TRAI on Quality of Service of Basic and Cellular Mobile Telephone Services. This envisages provision of telephone by Basic Telecom Service operators in 21 days after registration in exchange areas where telephone is available on demand.

(b) & (c): Do not arise in view of (a) above since no directions have been issued by TRAI on this issue.